

LB & JB's Sugar Max Pet Care LLC

New Client Onboard Form

Date: _____

Client Name: _____

Address: _____

Phone #s: _____

Email address: _____

Preferred Method of Contact: _____

Referred by: _____

Emergency Contacts: Please provide 1 - 3 people we can contact in the event of an emergency and you cannot be reached. Please include their name, phone number, email address, & relationship to you:

1. _____
Does this person have a key? _____ Authority for veterinary decisions? _____
2. _____
Does this person have a key? _____ Authority for veterinary decisions? _____
3. _____
Does this person have a key? _____ Authority for veterinary decisions? _____

Will anyone else be coming to your home while you're away: _____

Where should we dispose of pet waste? _____

How often would you like your service updates & pictures? _____

What method: _____ Text _____ Email

Other than the pet(s) listed on the following pages, are there any other small animals or fish to be cared for during the visits? _____

Other services requests during visits (bring in mail/packages, rotate blinds/shades/lights, water plants, bring trash can out to/back from curb): _____

Home Access (if applicable to your service):

Alarm Code: _____ Alarm Password: _____ Alarm Co. Phone #: _____

Garage Code: _____ Gate Code: _____ Additional Key: _____

PET INFORMATION SECTION

To provide the best care possible for your pet, please help us to get to know him/her a little better by completing the following information for each pet. If you have multiple pets with duplicate information, feel free to complete for the first pet and write "Same as first" for the remaining pets that have the same information (complete the Additional Pet form for each pet).

Pet Name: _____ Type & Breed: _____

Approx. weight: _____ Color & markings: _____

Birth Date: _____ Microchip #: _____

Male or Female: _____ Neutered/Spayed? _____

Veterinarian Contact Information (primary – if you want to include a secondary clinic choice, please use any open notes section in pet section):

Clinic and Vet Name: _____

Phone number: _____

Address: _____

Permission for Sugar Max Pet Care to seek emergency treatment? _____

Emergency Spending Limit & Other Notes for Clinic: _____

Medical History:

- List of current vaccinations and dates administered: _____

- List of flea/tick medication and date last administered: _____

- Other health issues we should be aware of or monitor? _____

PET INFORMATION SECTION

History:

- How long have you had your pet? _____
- How did you acquire your pet? _____
- If adopted, do you have any background information that might be relevant to the pet care service you're booking with us? _____

Behavior:

- Describe your pet's personality (for example, is your pet outgoing or timid? Affectionate? Aloof? Clingy? Submissive? Sensitive?) _____

- Is your pet housebroken? If there are any issues in the house (potty, chewing, etc), please describe here. If you have a male pet who is prone to "marking", please provide a belly band if using private boarding. ____

- Is your pet food or toy reactive? _____
- Does your pet hide from new people? If so, where are the first places your sitter should look? _____

- Does your pet try to escape (when doors are open, from yard, or on walks, etc)? _____
- Does your pet's appetite tend to decrease when you're away? _____
- Is your pet allowed on the furniture? _____
- Does your dog jump when excited? How do you want them corrected?

- Any additional notes? _____

PET INFORMATION SECTION

Care Instructions:

- Food instructions – what kind, how much, how often, and where is it located? _____

- Is your pet allowed to have treats? If so, what kind, how much, how often, and where are they located? _____

- Please list medications and instructions: _____

- Should your dog be walked? If so, please provide any limitations (i.e. do not go on walk if too hot or raining, put sweater on if cold, etc.) _____

- Other instructions regarding the care of your pets: _____

- *As much as we do not want to think about or talk about this, we would need to know what you would like us to do if your pet unexpectedly passes: _____

Does Sugar Max Pet Care have your permission to use cute pictures and/or videos of your pet(s) on our website and/or social media (no owner information will be disclosed)? _____

PLEASE COMPLETE THE “ADDITIONAL PET FORM” FOR EACH PET; YOU MAY DOWNLOAD THE FORM FROM NEW CLIENT ONBOARD SECTION OF WEBSITE.